



Carmel University Centre Student Charter

Learning in partnership

The purpose of the Student Charter is to set out the basis of our learning partnership and to encourage the commitment of all students and staff to their rights and responsibilities.

As a student at Carmel University Centre you can expect:

- High-quality learning experience
- A stimulating and supportive learning environment that is fully accessible
- Access to a named Academic Adviser to support you to engage and succeed in your learning
- Study skills sessions
- Access to IT and Library facilities
- Support for your participation in programme management
- Access to guidance on finance, health and welfare
- Referral to specialist advisers where appropriate
- Equal opportunities

Carmel University Centre will provide you with the following information:

- Details of programme and module content
- Clear deadlines for all assessments
- A Student Handbook
- Policies and procedures including appeals and complaints procedure
- The name and contact details of your Academic Adviser

As a Carmel University Centre student you are expected to:

- Take responsibility for managing your own learning, seeking advice and support as required
- Attend and participate in all timetabled sessions and learning activities
- Spend sufficient, regular time in private study
- Meet assessment deadlines
- Maintain the highest standards of academic integrity in all aspects of your work
- Provide constructive feedback on your experience
- Meet regularly with your Academic Adviser
- Treat all members of the college community with dignity and respect
- Treat the college environment with respect in keeping with the values of Carmel College